

CUSTOMER ORDER*
 Customer orders **must** include Coach info for proper credit to be given for the order.

Customer name _____
 Address _____
 City State Zip _____
 Phone _____
 Email (required) _____

COACH (Required) _____ Date _____

Coach name _____
 Coach ID# _____

Please **fax** the completed Coach Order Form to: **Team Beachbody Coach Relations** at (213) 201-7225 or **email** the form to: **CoachRelations@TeamBeachbody.com**.

Please allow 24-48 hours for processing. Prices shown are not inclusive of applicable sales tax or shipping and handling charges which will be added to each order during order processing. See below for product return and guarantee information.

*Customer product orders should be accompanied by a Team Beachbody sales receipt.

CUSTOMER NAME

COACH NAME

HOME DIRECT ORDERS

If you enroll in the Home Direct Program you will receive your selected products every month. Your order will be shipped and credit card will be charged 30 days from your initial order date each month. You may cancel your Home Direct Order at any time. However, to avoid a charge on your card, you must cancel your order one business day before your next scheduled ship date. To cancel, please contact Team Beachbody Customer Service at (800) 470-7870.

PRODUCT SATISFACTION GUARANTEE

Team Beachbody offers a 100% money-back satisfaction guarantee (less shipping and handling charges) to all customers and Coaches for all of its products. Please review the specific guarantee with each applicable product (from 30 days to 90 days depending on the product).

RETURN PROCEDURES

The following procedures apply to all returns for refund, repurchase, or exchange:

- All merchandise must be returned directly to Team Beachbody's fulfillment center according to the directions on the packing slip by the Coach or customer who purchased it directly from Team Beachbody.
- **All products to be returned must have a Return Authorization Number which is obtained by calling the Team Beachbody Customer Service Department at (800) 470-7870.** This Return Authorization Number must be written on each carton returned.
- The return must be accompanied by:
 - (a) a copy of the original dated retail sales receipt; and**
 - (b) the unused portion of the product in its original container.**

Proper shipping carton(s) and packing materials are to be used in packaging the product(s) being returned for replacement, and the best and most economical means of shipping is suggested. All returns must be shipped to Team Beachbody with shipping pre-paid. Team Beachbody does not accept shipping-collect packages. The risk of loss in shipping for returned product shall be on the Coach. If returned product is not received by the Company's Distribution Center, it is the responsibility of the Coach to trace the shipment.

- If a Coach is returning merchandise to Team Beachbody that was returned to him or her by a personal retail customer, the product must be received by Team Beachbody within thirty (30) days from the date on which the retail customer returned the merchandise to the Coach, and must be accompanied by the sales receipt the Coach gave to the customer at the time of the sale. No refund or replacement of product will be made if the conditions of these rules are not met.

SHIPPING INFO		
Standard	\$.01 - \$499.99	8.25% of order subtotal (subject to a \$5.95 minimum charge)
	\$500.00 - \$999.99	6% of order subtotal (subject to a \$5.95 minimum charge)
	\$1000.00+	4% of order subtotal (subject to a \$5.95 minimum charge)
Rush	\$.01+	12% of order subtotal (subject to a \$14.95 minimum charge)

CREDIT CARD INFO	
<input type="checkbox"/> Visa <input type="checkbox"/> Mastercard <input type="checkbox"/> American Express <input type="checkbox"/> Discover	I authorize Product Partners, LLC dba Team Beachbody to charge my credit card for my order, and all recurring Home Direct Program orders, plus shipping, handling, and applicable sales tax.
Cardholder's name _____	
Card number _____	
Expiration date (MM/YYYY) _____ CVV Code (3 digits on back of card for VS, MC, DI — 4 digits on front of card for AX) _____	
Address on the credit card statement _____	
City _____ State _____ Zip _____	
x _____ Signature of cardholder	